

3VR SOFTWARE MAINTENANCE AGREEMENT

Keep your 3VR products up to date and running at their best with 3VR's Software Maintenance Agreement (SMA). With an SMA, your software is protected with maintenance and new features for up to five years from the date of purchase. You've made an investment in 3VR to help solve crimes faster and for valuable business intelligence, now get the most value from that investment with 3VR's SMA.

3VR's SMA entitles you to the latest software releases including all major and maintenance releases. Not only does this keep your software up to date, you will also have access to the latest and greatest features offered with your version of software. And, if you purchase 3VR Core or Premium Analytics, 3VR's SMA entitles you to video analytic updates and performance improvements to keep your analytics functioning at their best. Now you can have peace of mind knowing that your software and analytics are always covered and you'll be able to benefit from the latest technology.

SMA Overview

During the SMA period, you'll have access to all software updates of your specific product, maintenance releases and, if you purchased 3VR analytics, any updates of your specific video analytics that 3VR releases during the SMA period. The key features of 3VR's SMA program are below:

Key Features	SMA	No SMA
Software Maintenance Releases	✓	First Year
Software Updates	✓	
Analytic Maintenance Releases	✓	First Year
Analytic Updates	✓	

Protect Your Investment

Your investment in 3VR keeps you protected and on the leading edge of performance. Through 3VR's SMA, you have access to the services, resources, and product updates you need to be successful. 3VR's SMA helps you protect, extend, and evolve your software over time, providing the essential support needed for both day-to-day maintenance and long-term results. As a 3VR SMA customer, enhancements and major software releases are also included and immediately available to you. These releases include the critical new features, functionality, and performance improvements necessary to keep pace in today's marketplace.

Ongoing product enhancements. Software maintenance. Improved performance. With 3VR's SMA, you know you're always covered.